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Genuine versus after-market parts

Legal liability

This is the absolute fundamental that underscores the selection of parts. In the event of a component failure, the results may vary from minor annoyance to life threatening peril. No professional shop is going to take the risk with the latter

DIY purchases

There are too many cases of an owner buying parts on the Internet and/or offshore but there are many traps for the amateur. It is quite common to find that the part received does not fit. Also, most professional workshops will most likely refuse to fit such items on the advice of the Motor Trader's Association (MTA). Additionally, the workshop would be unable to guarantee the result if they did not source the parts.

Trivial versus non-trivial components

Only a professional workshop has the knowledge and experience to decide which components meet this fundamental criterion. They will also know when an after market part is actually better than the original and is non-critical for safety and operational reasons. In fact, an after-market part may be better designed, more robust and frequently cheaper than the OEM version. After all, technology improves and parts may be redesigned for easier installation

Every vehicle is built to a price and market niche. The engineers and accountants will inevitably have different views not only on the level of inclusions, but also on the cost of each and every component. The original equipment manufacturer (OEM) may source parts for virtually anywhere but they have the responsibility of testing, ensuring compatibility with other vehicle components and above all, the effect on vehicle warranty.

Some examples

For critical systems, engine, drive train and brakes are just some of the vehicle components where OEM parts are essential, not the least for the warranty and legal liability issues described above. It does not matter where the OEM sourced the part if it complies with manufacturer specifications and warranty.

Conversely, suppliers like Maxidrive, Bilstein, Hella, IPF and others provide components that are tried and tested, with years of satisfactory service. Their products often out-perform the OEM versions because they are engineered for performance, not just price.



Best advice

Recent changes to the law now make independent workshops more accountable, but accepting substitute parts from any unqualified supplier is seriously bad policy. Specifically, the Graeme Cooper team includes qualified experts who know exactly what best suits the circumstances.

